

Fragomen Worldwide Immigration Minute Transcript

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Last week a general counsel called me and he said I have a trip into Vietnam from Hong Kong, and I don't have a visa for that yet. Can you get that for me? And by the way, I'm leaving in two days. So I called the head of our business visa group, and we talked about what could be done with the Vietnam consulate in New York. And there was no way within two days we could expedite that and get it done. We tried, but they said, that is totally beyond our parameters.

So, then we called our partner in Hong Kong, and it was probably 1:00am in the morning. And she responded to our email, and she said, let me look into this. She got in touch with the Vietnam consulate in Hong Kong and made special arrangements with them that she could, in a very small window, take this gentleman's passport in and get a visa.

So the general counsel, we conveyed all this and the documents that he needed to bring with him. He's in Hong Kong. The partner of our Hong Kong office goes over to the hotel lobby, meets him, gathers the documentation, hustles it down to the Vietnam consulate in Hong Kong and gets it done, and the next day he returns the passport.

So, to me that's a privilege to work with people that are so good, and care so much about making the client happy. The general counsel called me and was very pleased. So that to me is a little, simple short story, but that's what our business is about.